



CLOUD-BASED SMART VIDEO INTERCOM PLATFORM

NETWORK REQUIREMENTS

INTERNET:

AlphaTouch™ Door Panels require a prompt and reliable Internet connection for best video call quality. The property is responsible for acquiring & maintaining this service. Please ensure a wired Internet-Enabled PoE network connection to each AlphaTouch™ Door Panel.

BANDWIDTH:

AlphaTouch™ Door Panels require a minimum bandwidth of 2 mbps for uploading and downloading. If the Door Panels will be sharing the Internet connection with other devices, please configure QoS to ensure minimum bandwidth requirements are met.

NETWORK:

AlphaTouch™ Door Panels require that data and power be delivered through a PoE-enabled network. The Door Panels require a minimum of 13 Watts to function. By default, Door Stations require a DHCP-Enabled network environment in order to obtain an IP Address. Static IP addresses can be assigned at the time of your order.

Please contact us for more information:

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