



Limited Warranty

Alpha Communications® warrants all products bearing the Alpha Communications® brand to be free from defects or material and workmanship, under normal use and service, for a period of one (1) year, from date of delivery, and will repair or replace (at our option), free of charge, any unit that is found to be defective and returned to us under warranty.

All other products, made by others, and supplied by Alpha Communications® are covered by the manufacturer's warranty. All vidicon or other tubes, and software carry a 90-day warranty only. This warranty shall not apply to any products which have been subject to misuse, neglect, accident, modification, water, fire, dirt, lightning, paint, contamination, vermin, or to use in violation of instructions furnished, nor extended to units which have been repaired or altered outside of the factory. This warranty does not cover batteries, bulbs, fuses, magnetic media, or damage caused by batteries used in connection with the product. Alpha Communications® reserves the right to make the final decision whether there is a defect in materials or workmanship, and whether or not the product returned is within the warranty.

This warranty covers bench repairs only. Alpha Communications® will not be responsible for any costs incurred involving on-site service calls, or component replacement. Repair or replacement by others, transportation, labor charges, loss of service, indemnity, etc. are not covered by this warranty, and no responsibility for same will be assumed by us. Our liability does not extend to consequential damage(s).

All Alpha Communications® equipment is fully tested and inspected during the manufacturing process. After this inspection, a warranty label is affixed to the product, indicating the month and year (or serial number). This label is used to determine the valid warranty date. Any altering, tampering or removing of this label voids all warranties, express or implied.